

OnDemand Services. *OnDemand Software.*

HELPING CUSTOMERS WITH GROWTH & PROFITABILITY

"Your back room is somebody else's front room. Back room by definition will never be able to attract your best. We converted ours to some one else's front room and insisted on getting their best. This is what outsourcing is all about."

- Jack Welch, former CEO, General Electric

Customer Benefits

Services designed to help you focus on your growth and profitability.

- Quick measurable ROI
- Improved processes & control
- Better transactional velocity
- Sustainable cost savings
- Increased operational efficiency
- Improved governance and compliance
- Standardization, automation & documentation
- Scalability & flexibility

Our Services

Customized services offerings for your business requirements.

- Business Process Management
- Applications Development and Support
- Technology Support
- Industry Best Practices

Why FAonDemand?

We guarantee quality services and cost savings with our unique, flexible business model based on industry standard tools, best practices, talent and technology. We enable you to focus on your business while we provide performance improvement, sustainable cost savings and significant Return on Investment (ROI) in your operations.

About FAOnDemand, Inc.

We are a US based Company with delivery and operations in multiple locations in India. We provide complete range of IT solutions from simple web design, maintenance to complex application design, development, management & support. Our mission is to be the partner of choice, serving as trusted advisors for companies, in creating competitive advantage through technology excellence. We bring solutions that are industry leading with state of the art technology, qualified, trained personnel and best practices

Product Development

Product development at FAonDemand is a highly customized service. We specialize in developing products using cutting-edge technology for emerging product development companies. We are equipped with the infrastructure and a seasoned team that exclusively caters to product development. Our credo is to serve new business opportunities, adapt and address sudden changes and solve emerging technical challenges to ensure the successful roll out of your product - right from the stage of product design, product development, product testing and product deployment.

- ▶ Create a quality product
- ▶ Get a time-to-market advantage for your product
- ▶ Reduce product engineering costs

Product Enhancement

In today's competitive market scenario, it becomes a must for ISVs to keep pace with changing market needs and evolving technologies. This requires new feature additions to existing products at quick intervals.

Typically, ISVs face challenges in allocating resources towards incorporating feature requests from existing customers and from their marketing and product management teams. With our dynamic resource scalability model, we can help you meet your market needs by ramping up/down engineering resources at short notice.

- ▶ Add new features
- ▶ Improve existing features
- ▶ Add components to increase the functionality of existing products

Product Testing

We have an extensive experience in automating test scenarios and cases for better regression testing. Our thorough performance-related testing services are tailored to suit the needs of your organization. We have enormous experience in working with tools of quality engineering and testing. Our deep understanding of the field has empowered us to develop a wide range of tools for synthetic load generation, performance monitoring and automatic report

TRANSFORMATIONAL SERVICES - ENGAGEMENT MODEL

FAonDemand provides innovative and integrated on demand services delivering significant value and savings for our customers. Here's how it works:

Process: We start with your existing processes with little or no disruption; recommend best practices, if and as needed.

People: Our trained and experienced staff works with you, for you. We augment our customers capability with dedicated personnel; think of us as an extension of your organization.

Best Practices: We provide a best practice framework tailored to your business and industry.

Technology: We support QuickBooks, Intacct, NetSuite, Salesforce or complex ERP applications such as Oracle, PeopleSoft or SAP, and also provide advanced technology services for complete optimization.

Transformation: We partner with you to provide a customized roadmap to help you transition from a simple process to an optimized and cost effective Operation.

OUR DIFFERENTIATION – YOUR ADVANTAGE

Your competitive advantage comes with our expertise and differentiation we offer.

- People & Expertise
- Best Practices
- Service Model
- Infrastructure & Technology
- Quality

Contact Us:

FAonDemand, Inc
830 Stewart Drive, Suite 263
Sunnyvale, CA 94085
Ph: +1.650.739.8103
Fax: +1.866.651.8477
www.FAonDemand.com

For more details please contact us at sales@FAonDemand.com

generation. Our professional testing teams can skillfully tune the data stores underlying applications, i.e., databases, LDAP servers and web servers.

- ▶ Functionality / Regression testing
- ▶ Performance testing
- ▶ Benchmark testing
- ▶ Compatibility / Installation testing
- ▶ Documentation / Content testing
- ▶ Test automation
- ▶ Compliance/Conformance testing
- ▶ Load / Stress Testing

Software R&D

Software R&D is essential in the early stages of prototype and product development, but it commands a high price, is time intensive and requires a pool of dedicated resources to accomplish. Often emerging companies find it difficult to accommodate R&D since it requires parallel progress and process regardless of financial volatility.

IT Infrastructure Support

We offer a comprehensive IT support – from simple hardware/software maintenance to enterprise level dedicated hosting solution through our strategic partnership with NetMagic Solutions.

Partial list of technology competency

UI:

- ▶ Style sheet
- ▶ Adobe CS3 full package
- ▶ Adobe Flash and Flex
- ▶ HTML/CSS
- ▶ Ajax
- ▶ Java Script
- ▶ XHTML

Platform:

- ▶ Ruby on Rails
- ▶ LAMP stack with FrameWork (Symfony, CakePHP, Zend, WASP)
- ▶ Action Script 3.0 and Flex 3
- ▶ Open Source CMS (Joomla, Drupal)
- ▶ Microsoft Technologies (.Net, Community Server, DotNetNuke, Sharepoint)
- ▶ Shopping Carts (VirtueMart, osCommerce, X-Cart)
- ▶ WordPress, phpBB, vbulletin, Vanilla
- ▶ J2EE with Frame works (Struts, Hibernate, Spring)
- ▶ Testing (White Box, Black Box)
- ▶ SEO Service
- ▶ Force.com
- ▶ NetSuite
- ▶ Oracle
- ▶ SAP